



November 11, 2022

SUPRA EKEY UPDATE ISSUE

Supra has identified an issue affecting wireless updates. Some users are unable to update their key in the eKEY app. If you are experiencing this issue, you must reset the eKEY app following these steps:

- Tap on "MORE" in the lower right-hand corner of the eKEY app home screen.
• Choose "ABOUT eKEY APP" at the top of the menu.
• On the next screen, tap on "RESET AUTHORIZATION".
• Tap on the red button that says "YES, RESET AUTHORIZATION" to confirm.
• Follow the prompts to obtain an authorization code and activate your key.

SHOWINGS REMINDER

Please remember to follow the showing info. The SAR has received complaints of brokers not following the instructions and disrupting the homeowners. Be considerate of the seller's property. Do not allow anyone to eat, drink, smoke, dispose of trash, use bathing or sleeping facilities, or bring pets. Leave the house as you found it (lights off, doors locked, etc) unless instructed otherwise. Also be sure to leave your card and put the key back in the lockbox. Please be respectful of the Public, Property and your Peers.

COMMISSIONS REMINDER

Members of the Spokane Association of REALTORS® are reminded that all compensation of the Professional services of a real estate broker is negotiable between the broker and his or her client.

There are no recommended commission rates, fee schedules, or compensation tables available, endorsed, published, or recognized by any board, association, state association or the NATIONAL ASSOCIATION OF REALTORS®.

The nature and amount of compensation should be agreed to in writing between the broker and the client at the time the broker's services are retained.

The compensation paid by a listing broker to a cooperating broker in respect to any listing is established by the listing broker in his or her offer of cooperation with compensation, and is not fixed, controlled, recommended or maintained by any person other than the listing broker and his or her client.