

E-Signatures – Now Accepted

- Sales contracts will only be processed through E-Signatures (unless otherwise approved by BLB Resources)
- All parties privy to the sales contract will receive direct emails at designated times in the workflow requiring verification and e-Signatures of the sales contract documents

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E-Signatures – Now Accepted Cont.

 All agents MUST opt into the E-Signature process unless a paper contract submission is approved by HUD per extenuating circumstances. HUD's expectation is that most sales contracts will be conducted via E-Signature.

E-Signatures – Bid Submission

There are a number of changes to the Bid Submission screen on HUDHomestore.com...some are below

- Selling Agent Registration on HUDHomestore
 - Hing Agent Kegistration on HUDHomestore Selling Agents (Buyer Agents) MUST register for their own Selling Agent/Bidder account on HUDHomestore and submit their bids under that account. It's not only against HUD policy to submit a bid under their Broker's HUDHomestore account or that of another Selling Agent, it conflicts with the E-Signature process and will cause issues down the road. road
- Purchasers (New)

 - Previously, when submitting a bid, the Selling Agent would enter a primary purchaser and possibly a secondary purchaser
 The Bid Submission screen now allows for a primary purchaser and up to three (3) additional purchasers
 - A phone number and email are required for each purchaser. Although a cell phone number and email are required for each purchaser during bid submission, it is highly recommended to include one since it may have to be used as a method of verification. Verification is required before signing the electronic document

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E-Signatures – Bid Submission

Upon Agent/Broker Placing a Bid

- Purchaser Financing Option:
 - The Agent/Broker must now differentiate between "conventional and other financing" and "cash" (depending on the type of financing that will be utilized)

olving HUD/FH

• Purchaser - Not Living in the Property:

If a bidder is an Owner Occupant, the Agent/Broker will have an option to state whether they will be living at the property. At least one purchaser must live occupy the property and sign the Owner Occupant Addendum





E-Signatures – Bid Submission Cont.







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- Designated-Signer Requirement (New)
 - The Selling Agent is required to enter the name of the individual in their company that is responsible for signing contracts.
 This individual is referred to as the E-Signature Signer or Designated-Signer

 - Designated-Signer
 Initially, these fields are populated with the contact information for the NAID registered broker in HUDHomestore.com. This information can be changed at this stage of bid submission or at a later time after a bid is accepted.
 If this applies, the Broker assigned to the NAID that was used to submit the bid must sign a Broker Authorization Letter (Letter can be found on the agreesources pages on the BLB Resources website pertaining to your state)



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E-Signatures – Bid Submission Cont.

After the Asset Manager (BLB) Accepts a Bid

- · Bidding Broker/Agent will now get a single email notifying them that their bid has been accepted with the subject line of "SELLING BROKER/AGENT BID ACCEPTANCE NOTIFICATION" (this is referring to the email notification that the HUDHomestore site sends out, not referring to the bid acceptance notices sent out by BLB Resources directly)
- This HUDHomestore email will outline the verification and document upload requirements
- If the Closing Agent has no HUD Title ID (or if one of the following documents listed below is missing or expired), the E-Signature checklist on the Accepted Bid screen of HUDHomestore will require uploads of those documents (it will feature individual upload links for each of the corresponding documents)



· E-Signature checklist now allows verification or updating of Purchaser(s), Signing Broker, and Closing Agent, and uploading of the following documentation:

- Closing agent's state license and insurance coverage (if required)
- _ Earnest Money check
- Proof of Funds (if applicable for cash buyers)
- Prequalification Letter (if applicable for buyers utilizing _
- financing) Articles of Incorporation (for investors)
- -Broker Designated Signer Letter of Authorization (if applicable)
- _ Refer to screenshot on next slide
- _ Agent/Broker Checklist after bid acceptance
- Requires uploads for:
 Closing Agent's state license
- - Closing Protection Letter (CPL) or E&O Insurance
 - HUD uses the terms "Closing Protection Letter" and "E&O Insurance" interchangeably

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E-Signatures – Bid Submission Cont.

E-Signature Steps After the Asset Manager Verifies the Checklist and Initiates the Sales Package

- Bidding Broker/Agent gets an email with a DocuSign link to review the contract and clicks **Finish** to move to the next step (or clicks the "Click to Reject the Sales Package" button to cancel the E-Signature process)
- Broker responsible for signing the contract gets an email with a link to sign the contract and clicks **Finish** to go to the next step Each Purchaser gets an email with a link to sign the contract and click **Finish** to go to the next step. Primary buyer signs at bottom of sales contract: additional buyers initial at the bottom of the following page
- Closing Agent gets an email with a link to sign the contract and clicks Finish to go to the next step
- Asset Manager gets an email with a link to sign the contract and clicks Finish to go to the next step

At this point the E-Signature process is complete

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Tips for Bid Submission Accuracy Selling agents need to place their bids using their broker's NAID number, but the selling agents should submit the bid using their own license number! a. The HUDHomestore bid submission screen asks the agent placing the bid to use *THEIR OWN* license number (refer to screenshot on the next slide that

- clearly instructs selling agents to use "Your Real Estate License," (even if the NAID corresponds to their principal broker and they are not the broker of record on the NAID number being used). b. With the E-Signature program in place, if a selling agent does not enter their own license number when submitting the bid, then it will prevent that agent
- from modifying their bid before bid review, as well as prevent them access to the checklist in order to upload their documents.
- c. BLB Resources cannot modify the selling agent on the record after bid acceptance, so when the selling agent does NOT enter *their* own license number, they have to get their principal broker to upload their documents (which can cause delays)...

















Proof of Funds

- If paying cash, purchaser(s) must show proof of funds equal to or greater than purchase price
- If obtaining financing, a valid **pre-qualification letter** must be included
 - Approved loan amount must be equal to or greater than purchase price
 - Purchaser(s) may be required to show proof of additional funds if loan amount is less than purchase price
 - Escrow amount (if any) must also be included
 - Must be on lender's letterhead, with loan officer's email address



















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form



- Copies of documentation may be submitted to show that legal name on contract package matches the bid submission
- This may include a copy of the purchaser's driver's license, passport, Social . Security card, and/or a recent paystub that shows the Social Security Number
- HUD requires a United States issued SSN or EIN to purchase a HUD
- property. No other identification number is allowed
- . HUD does not accept an ITIN either. The purchaser MUST have an SSN or an EIN to purchase a HUD home
- . This also pertains to foreign nationals purchasing a HUD home. For example, if the purchaser is a Canadian national, but they have been issued an U.S. EIN, then they would be required to use the address featured on their US EIN upon bid submission

Workflow of E-Signature Contract

Asset Manager Verification

- After BLB resources will review the information/addendums to be included in the sales package After BLB' final verification, BLB will review and verify a draft sales package After final verification by BLB, BLB will send out the sales contract package/ envelope
- After final verification by BLB, BLB will send out the sales contract package/ envelope
 E-Signature Signing Coremony
 The Selling Agent who placed the bid is the first recipient of the envelope. Their responsibility is to
 review the purchaser information and populate a few additional fields, if necessary. The purchaser
 information can be modified. The Selling Agents DD NOT sign the contract...they review and approve
 and then it goes to the NAID's Broker of Record for signature...Again, the Selling Agent stop
 agoing to be signing the e-signature contract at all, unless they are also the Broker associated
 with the NAID wide to submit the bid
 After the Gilling Agents the values restored as following the entract...they review and approve
 agoing to be signing the the bid

 - Win the MAD used to submit the bid After the Selling Agent confirms, the sales contract envelope proceeds as follows: Designated-Signer (NAID Registered Broker or Authorized Broker), Purchasers (all simultaneously), BSCA, Asset Manager (BLB)

Ratified Sales Contract

When the document has been signed by all parties, a PDF of the final sales package is delivered to each party, along with a Certificate of Completion from DocuSign

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FSM Inspection Request Forms

- No changes have occurred with this process
- Please view the "Agent Info" tab of the Property Details on www.HUDHomestore.com for the FSM assigned to the property
- · Original utility request form and deposit (if applicable) must be sent to FSM after contract ratification. Do not send the utility request forms to BLB Resources for processing. BLB Resources does not process utility activation requests
- Purchaser's inspection may **not** be done until the signed form is returned from the FSM
- It is the Purchaser's responsibility to activate utilities. Neither BLB Resources nor the assigned FSM will activate utilities





Smoke & Carbon Monoxide Detector Disclosure



regarding carbon monoxide poisoning prevention, and smoke and/or carbon monoxide

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detectors

Oregon Wood Burning Stove Addendum - OR ONLY!

Dete:	PHA C	as Number:
Purchaser(s) are burning store th Department of 8	aware of the Oregon State Law which at is not certified by the Excitonment Invironmental Quality, for the below p	t mandates the removal of any used solid fu al Pratection Agency (EPA) or The Oregan property
Street Address (include city, state, nip code, county):	
All parties to the destruction of an	is agreement hereby certify that they a up used todid fael burning store not as	re solely responsible for the ressocial and ore than thirty (30) days after closing date.
All parties to thi that "faisifying i Urban Develops prison sentence	is agreement knowingly enseurs this a information on this or any other form- ment is followy. It is punishable by a fit of not more than two years (18 U.S. C	déendum with fuil understanding of the Department of Housing and te net to enceed \$250,000 and/se a 1 0010, 3599, 3571)."
Certification of The following p it is true and acc	Accuracy auties have reviewed the information : mate. The following parties also appe	show and certify that to the best of their kns s to all the terms and proviniens bereof.
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Purchaser(s) and Selling Broker or Agent must all sign and date this form. Please submit this form by fax or email pertaining to the 6S Region (OR)



Most Common Sales Contract Errors, Cont.

• Line 4

- Choose correct loan type to match bid. This can only be changed by addendum, do not make a change on the contract, the contract HAS to match the bid
- NOTHING should appear in the lines regarding down payment, mortgage or number of days
- The part that states "Said mortgage involves a repair escrow" should be blank with the exception of FHA 203b with repair escrow and in this case it should state TBD only!



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Other Frequent Sales Contract Errors

- PCR missing or not signed this is sent out with bid acceptance
- LBP addendum missing
- LBP addendum Broker not initialing and signing; Broker initials on wrong loan type; Purchaser not initialing both spots.
- LBP Receipt Addendum This form has a LOT of corrections. Applicable LBP statement initialed in line 1 and 2. Purchasers need to initial line 3 and 4 always. It is difficult asking for corrections for this form as agents get it confused with the LBP addendum. Some agents think this is the LBP addendum

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Other Frequent Sales Contract Errors Cont.

- HUD Electronic Filing Form Agents need to understand that this pertains to the purchaser - whether or not the purchaser is an agent and purchaser needs to initial, not checkmark
 EMD Checks - not made out properly; not certified funds; not
- EMD Checks not made out properly; not certified funds; not given to the listing broker; purchaser changes closing company and now they need a new check made out to the new closing company.

Please note, we are now going to allow that EMD checks be made payable to the Buyer Selected Closing Agent (BSCA) only (as opposed to the "BSCA name or Buyer's Name"). If the EMD checks are made payable based off our previous instructions ("BSCA or Buyer's Name"), we will probably still accept those as is, but we are not going to reject EMD checks if they are made payable to the BSCA only

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Questions About the Process?

Our Customer Service Department would be happy to assist you if you have any questions regarding how to complete your sales contract package.

Please call (949) 261-9155

Or by email: CSRDept@blbresources.com

For 3P (CT, MA, ME, NH, NJ, NY, RI & VT): Please call (248) 356-4711 Or by email: <u>3PSalesContract@blbresources.com</u>