

SPOKANE ASSOCIATION OF REALTORS® COVID-19 BULLETIN March 16, 2020 - Noon

Dear Member:

Your Spokane Association of REALTORS® is making changes to its operational status, effective today, in response to the ongoing COVID-19 pandemic.

Our goal in making these changes is to follow the advice of local, state, and national health experts in helping to minimize risk/exposure and help add some consistency to your business planning through the second quarter of the year.

We will revisit our operational status at the end of March and be in touch to share an update with you then.

OFFICE:

The Association office at 1924 North Ash Street will close to member/public access effective close-of-business today, March 16th.

SAR leadership makes this decision based upon guidance from the Center for Disease Control that recommends we minimize person-to-person contact to help control virus spread.

Association business services will continue via virtual platforms in ways that we trust will be mostly invisible to you. Please continue to call us on the office line if you have a question or need something for your business: **(509) 326-9222**. A real person will continue to answer this line and direct your call to the proper resource.

If you need a lockbox, a sign rider, or other physical asset for your business, please set an appointment with Shayla, Brenda or Angie within normal business hours (8:30 a.m. to 4:30 p.m. weekdays) and one of them will meet you at the association office to serve you. **We HIGHLY encourage you to borrow a lockbox from fellow agents before purchasing a new lockbox during this time.**

SAR SERVICES:

Staff services will continue virtually during office hours (8:30 a.m. to 4:30 p.m. weekdays) – all telephone calls and emails will be automatically forwarded to each staff member directly who continue to work remotely. If you have a general inquiry, address your email to front@spokanerealtor.com for a response from our virtual front desk.

STAFF DIRECTORY:

Association Executive: Rob Higgins / rhiggins@spokanerealtor.com /

Assistant E.O. & MLS Director: Sharon Houston / sharon@spokanerealtor.com /

Front desk: Shayla Farias/ 509-326-9222 / front@spokanerealtor.com / <a href="mailto:front@spokanereal

MLS: Angie Gainer / angie@spokanrealtor.com /

MLS System Administrator: Denise Ware / <u>dware@spokanerealtor.com</u> / Information Technology: Edward Chovgan / <u>echovgan@spokanerealtor.com</u> /

Public Affairs: Tom McArthur / tom@spokanerealtor.com /

Professional Development and Special Events: Tami Peterson / tami@spokanerealtor.com

Controller: Teri Martinez / teri@spokanerealtor.com

Governmental Affairs: Darin Watkins/ dwatkins@spokanerealtor.com/

CLASSES/EVENTS:

All on-site classes are cancelled. Online options for broker continuing education can be found online at the Washington REALTORS® preferred vendor, the CE Shop: https://warealtor.theceshop.com/

SAR COMMITTEES:

SAR standing committees will continue to meet virtually at chair's discretion. Committee members will receive instructions with agenda packets in advance of every meeting.

ONLINE COVID-19 RESOURCES FOR REALTORS:

Spokane Association of REALTORS:

https://www.spokanerealtor.com/coronavirus-a-guide-for-realtors/

Washington REALTORS:

https://www.warealtor.org/resources/member-resources/news-articles/sub-news-

article/2020/03/11/coronavirus-update

National Association of REALTORS:

https://www.nar.realtor/coronavirus

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